

JOHN RATH

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With 28 years of IT and data center operations experience, I have a wealth of knowledge and expertise to contribute to any role. Aside from my ability to quickly learn new technology, I have excellent organizational skills and a relentless motivation to succeed. The goal of my career is to leverage my unique talents and experience to drive a company's success in an increasingly competitive technological environment.

SKILLS AND ACCOMPLISHMENTS

- ITIL v2 Foundations certified
- ITIL v3 Foundations certified
- ITIL v3 Practitioner certified
- Uptime Institute Accredited Tier Specialist #831
- Schneider Electric Data Center Certified Associate

WORK EXPERIENCE

OneNeck IT Solutions, a TDS company 2010 – Present

Data Center Facilities Manager. Managed a 24,000 square foot Tier 3 data center in Cedar Falls, Iowa ensuring 100% uptime. Responsible for leading an operations team that operated 24x7 to ensure the integrity of the facility and its safety.

TEAM Technologies / TEAM Companies 2005 - 2010

- Application Analyst. Owned administration and support for a large client's Service Desk application.
- Help Desk Supervisor and Data Center Technician. Responding to customer support requests and monitoring data center functions.

Freelance Writer 2006 - Present

- DataCenterLinks.com: 2006-Present
 - Started a blog to provide news and insight into data center topics.
 - Self-published white paper in 2007 on Data Center Site Selection.
- DataCenterKnowledge.com: 2009-2018 Freelance Contributor
 - Freelance contributor for articles on data center topics and news.
 - Authored several white papers on relevant topics related to data centers.

TEAM Technologies 1994 - 2005

Served in a variety of roles for a technology company as it progressed through various markets and endeavors.

- 1994-1995 Technical Analyst. Help Desk and hardware repair.
- 1995-1999 Contracted Tier 2 IT Support Specialist for John Deere in Dubuque, Iowa.
- 1999-2003 Performed numerous roles for company projects, such as:
 - Web developer and support engineer for a Storage as a Service offering.
 - System Administrator for Windows and Linux systems for Web Hosting.
 - Application Analyst for billing and domain name management software.
 - Helped start and develop an XML document exchange tool for an Ag Chem association.

EDUCATION

B.A. Degree, 1993. General Studies, Business Minor
University of Northern Iowa, Cedar Falls